

### **ENHANCE COLLABORATIVE EXPERIENCES** WITH AN ORCHESTRATED APPROACH

Success today depends on how well your workforce connects, operates and, most important, collaborates – daily. With on-premises and hybrid options tailored to help you align your business needs, CDW can help you build a frictionless, collaborative solution designed to improve productivity regardless of location, platform or device. We also offer access to a wide array of partners, the latest technologies and seasoned experts to deliver a complete collaboration experience. We'll help you realize stronger business outcomes including:

- Recruiting sharper talent
- Creating a better employee work experience
- Providing optimal customer engagement
- Oriving stronger productivity
- Simplifying collaboration to increase adoption

#### **CDW CLOUD COLLABORATION**

Our hosted and managed cloud collaborative service is designed to integrate with your existing CRM, productivity suite, WebEx, social enterprise software and contact center solutions. CDW Cloud Collaboration also offers:

- Enhanced security
- Cost-effectiveness
- Scalability

#### **OUR UNIQUE THREE-PILLAR APPROACH**

We work with a variety of partners to customize each collaboration to address the needs of your users while meeting IT security standards. We also meet your IT security standards and helping you achieve your business goals and objectives.



#### COMMUNICATIONS

Conferencing and Messaging

Voice

Video



#### **PRODUCTIVITY**

Content Sharing Office Applications Portals



#### **ENGAGEMENT**

Adoption and Integration Contact Center Omnichannel







CALABRIO























## YOU and CDW

With more than 12 years of collaboration experience, CDW brings you services and solutions designed to unify fragmented services and deliver streamlined management.

Take advantage of collaboration solutions designed to fit diverse customer needs, regardless of the size of your organization. You'll have access to a wide range of CDW partners, cutting-edge technologies and solid solutions.



# END-TO-END SERVICES AND SUPPORT

Our specialized collaboration solutions are all–encompassing. From strategic planning services to assessments and implementation, we'll work with you to build a solution designed to fit your needs. We'll help you optimize your investments and realize ROI sooner rather than later, as well as further your competitive advantage.



To accelerate onboarding and support user adoption, we offer the support you need for implementing solutions and optimizing infrastructures.



#### THE CDW APPROACH

**ASSESS** We'll start by examining how your employees work. Then, we'll evaluate and recommend tools designed to optimize productivity and increase customer engagement.

**DESIGN** We can then build a solution designed around those needs, using our network of top brand partners.

**DEPLOY** Our team of IT specialists will then help you implement and integrate your solution to ensure design and experience come together seamlessly.

MANAGE We can also help to make sure your new solution succeeds from day one with specialized training, adoption and managed solution services for all on-premises, hybrid and cloud solutions.

# To learn more from CDW collaboration experts, visit blog.CDW.com/collaboration



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