

**CA Recovery Management "12 x 12: Back to Basics" End User Rebate  
Customer Mail-In Rebate Coupon**

Offer Valid: April 14, 2008 as now extended through September 30, 2008



**CA Recovery Management "12 x 12: Back to Basics" Mail-In Rebate Offer**

From April 14, 2008 and now extended through September 30, 2008, end users who make qualified CA ARCserve® Backup r12 or CA XOsoft™ r12 purchases are eligible to receive Rebates ranging from \$75 to \$300 per purchase, up to \$1,500 per order. See the Official Rebate Rules for complete details, terms and conditions. See the complete list of eligible products SKUs on page 2. **All Rebate claims must be postmarked/received within 45 days from date of purchase (as recorded on the CA License Order).**

Simply complete this Rebate Claim Form in its entirety and follow the redemption instructions below:

**Purchaser Information:** All information is required. Please print clearly. Illegible or incomplete claims will be denied.

Date Submitted: \_\_\_\_\_ Contact Name: \_\_\_\_\_

Company Name: \_\_\_\_\_ Phone: \_\_\_\_\_  
(Rebate check will be made payable to the company name above unless otherwise specified)

Mailing Address: \_\_\_\_\_ E-Mail: \_\_\_\_\_  
(Required for rebate notification and confirmation only)

City: \_\_\_\_\_ State/Province: \_\_\_\_\_ Zip/Postal Code: \_\_\_\_\_

Retailer/Reseller Company Name (where product(s) was purchased): \_\_\_\_\_

How did you hear about this rebate offer?  Retailer/Reseller  CA Website  CA Representative  Other: \_\_\_\_\_

Product(s) Purchased See Eligible SKU Chart for Qualifying Product SKUs	No. of Eligible Purchases	Rebate Amount (each)	Total Rebate *Maximums apply
CA ARCserve Backup r12 File Server Suite with 1 or 3 years enterprise maintenance		x \$ 75	
Eligible CA ARCserve Backup r12 Suites with 1 or 3 years enterprise maintenance - CA ARCserve Backup r12 Email Suite; Database Suite; OR Application Suite		x \$100	
Eligible CA XOsoft r12 Replication and CA XOsoft r12 High Availability (File Server and for Applications SKUs) for Active Cluster Node; Standard OS; and Virtual Machine and CA XOsoft r12 Assured Recovery Option, each with 1 or 3 years enterprise maintenance		x \$ 200	
CA XOsoft r12 Replication and CA XOsoft r12 High Availability (File Server and for Applications for Enterprise OS) with 1 or 3 years enterprise maintenance		x \$ 300	
*There is a maximum Rebate payout of \$1,500 total, per order.		TOTAL REBATE DUE:	\$

**Mail-In Rebate Redemption Instructions**

Mail the following items to CA Program Headquarters c/o:  
**Promotional Insights, Attn: CA "12 x 12: Back to Basics" Rebate, P.O. Box 463, Syosset, NY 11791-0463.**  
All rebate claims must be received/postmarked within 45 days from official date of purchase. Late claims will not be accepted.

- 1. This fully completed Rebate coupon (page 1 only), plus either:**
- 2. A dated copy of your sales receipt or order confirmation, for each eligible product purchase OR**
- 3. A copy of the CA License Certificate or provide us with the CA License Order Number and date of purchase for each order.**

Please retain a copy of all documents for your records. Documents cannot be returned. Keep your *original* sales receipt and license certificate – send us copies only. Allow 10-12 weeks for your Rebate to be processed. You will receive an email confirmation of your claim within 3 -5 days after it is received. If your Rebate is denied or adjusted for any reason, you will be notified via e-mail or phone. If you have any questions concerning this rebate offer or redemption instructions, please contact CA Program Headquarters BEFORE the 45 day filing period ends, via email: admin@pii-ny.com or call: 1-877-322-7537 (Mon-Fri, 9am-5pm EST).

TERMS AND CONDITIONS: This Mail-In Rebate Offer is valid from April 14, 2008 as now extended through September 30, 2008, for end-user customers located in the fifty United States and Canada who purchase qualified CA ARCserve Backup r12 Suites or CA XOsoft r12 products as listed on the Eligible SKU Charts. See Official Rebate Rules for complete details, terms and conditions. Eligible SKU Charts may be modified at any time, without notice, to reflect changes in CA SKU offerings or availability. This offer is void where taxed, prohibited or restricted by law. All purchases are subject to proper sales verification. Incomplete or illegible claims will not be processed. CA and its agencies are not responsible for mail that is lost or misdirected by the postal or delivery service. This offer is limited to one valid rebate claim per order. Duplicate and/or fraudulent claims will be denied and may result in prosecution. All rebates are paid in US dollars. This rebate offer is sponsored by CA, One CA Plaza, Islandia, NY 11749. Distributors, Retailers/Resellers and their sales representatives, employees and funded heads of CA, or their promotional agencies, and their respective families are not eligible for this Rebate Offer. Copyright © 2008 CA. All rights reserved. All trademarks, trade names, service marks and logos referenced herein belong to their respective companies.

## CA Recovery Management "12 x 12: Back to Basics" Mail-In Rebate Offer - Eligible SKU Charts

### CA "12 x 12: Back to Basics" Eligible SKU Chart for CA ARCserve® Backup r12 Suite Purchases

Eligible Product/Rebate Information Chart for CA ARCSERVE r12 BACKUP SUITE SKUs

Base CA SKU	Eligible CA SKU Suffixes (OLP/MLP/GLP)	Product Description (ALL must include 1 or 3 years enterprise)	Earn Rebate*
CAABFSS120W00	C4, C6, M4, M6, G4, G6	CA ARCserve Backup r12 <b>File Server</b> Suite	<b>\$75</b>
CAABEMS120W00	C4, C6, M4, M6, G4, G6	CA ARCserve Backup r12 Email Suite	<b>\$100</b>
CAABDBS120W00	C4, C6, M4, M6, G4, G6	CA ARCserve Backup r12 Database Suite	<b>\$100</b>
CAABAPS120W00	C4, C6, M4, M6, G4, G6	CA ARCserve Backup r12 Application Suite	<b>\$100</b>

### CA "12 x 12: Back to Basics" Eligible SKU Chart for CA XOssoft™ r12 Replication and High Availability Purchases

Eligible Product/Rebate Information Chart for CA XOSOFT r12 REPLICATION FILE SERVER SKUs

Base CA SKU	Eligible CA SKU Suffixes (OLP/MLP/GLP)	Product Description (ALL must include 1 or 3 years enterprise maintenance)	Earn Rebate*
CAXORFAC12W00	C4, C6, M4, M6, G4, G6	CA XOssoft r12 Replication File Server Active Cluster Node	<b>\$200</b>
CAXORFST12W00	C4, C6, M4, M6, G4, G6	CA XOssoft r12 Replication File Server Standard OS	<b>\$200</b>
CAXORFVM12W00	C4, C6, M4, M6, G4, G6	CA XOssoft r12 Replication File Server Virtual Machine	<b>\$200</b>
CAXORFEN12W00	C4, C6, M4, M6, G4, G6	CA XOssoft r12 Replication File Server <b>Enterprise OS</b>	<b>\$300</b>

Eligible Product/Rebate Information Chart for CA XOSOFT r12 REPLICATION APPLICATIONS SKUs

Base CA SKU	Eligible CA SKU Suffixes (OLP/MLP/GLP)	Product Description (ALL must include 1 or 3 years enterprise)	Earn Rebate*
CAXORAAC12W00	C4, C6, M4, M6, G4, G6	CA XOssoft r12 Replication for Applications Active Cluster Node	<b>\$200</b>
CAXORAST12W00	C4, C6, M4, M6, G4, G6	CA XOssoft r12 Replication for Applications Standard OS	<b>\$200</b>
CAXORAVM12W00	C4, C6, M4, M6, G4, G6	CA XOssoft r12 Replication for Applications Virtual Machine	<b>\$200</b>
CAXORAEN12W00	C4, C6, M4, M6, G4, G6	CA XOssoft r12 Replication for Applications <b>Enterprise OS</b>	<b>\$300</b>

Eligible Product/Rebate Information Chart for CA XOSOFT r12 ASSURED RECOVERY OPTION SKU

Base CA SKU	Eligible CA SKU Suffixes (OLP/MLP/GLP)	Product Description (must include 1 or 3 years enterprise maintenance)	Earn Rebate*
CAXOAROP12W00	C4, C6, M4, M6, G4, G6	CA XOssoft r12 Assured Recovery Option	<b>\$200</b>

Eligible Product/Rebate Information Chart for CA XOSOFT r12 HIGH AVAILABILITY FILE SERVER SKUs

Base CA SKU	Eligible CA SKU Suffixes (OLP/MLP/GLP)	Product Description (ALL must include 1 or 3 years enterprise maintenance)	Earn Rebate*
CAXOHFAC12W00	C4, C6, M4, M6, G4, G6	CA XOssoft r12 High Availability File Server Active Cluster Node	<b>\$200</b>
CAXOHFST12W00	C4, C6, M4, M6, G4, G6	CA XOssoft r12 High Availability File Server Standard OS	<b>\$200</b>
CAXOHFVM12W00	C4, C6, M4, M6, G4, G6	CA XOssoft r12 High Availability File Server Virtual Machine	<b>\$200</b>
CAXOHFEN12W00	C4, C6, M4, M6, G4, G6	CA XOssoft r12 High Availability File Server <b>Enterprise OS</b>	<b>\$300</b>

Eligible Product/Rebate Information Chart for CA XOSOFT r12 HIGH AVAILABILITY APPLICATIONS SKUs

Base CA SKU	Eligible CA SKU Suffixes	Product Description (ALL must include 1 or 3 years enterprise maintenance)	Earn Rebate*
CAXOHAAC12W00	C4, C6, M4, M6, G4, G6	CA XOssoft r12 High Availability for Applications Active Cluster Node	<b>\$200</b>
CAXOHASt12W00	C4, C6, M4, M6, G4, G6	CA XOssoft r12 High Availability for Applications Standard OS	<b>\$200</b>
CAXOHAVM12W00	C4, C6, M4, M6, G4, G6	CA XOssoft r12 High Availability for Applications Virtual Machine	<b>\$200</b>
CAXOHAEN12W00	C4, C6, M4, M6, G4, G6	CA XOssoft r12 High Availability for Applications <b>Enterprise OS</b>	<b>\$300</b>

\*There is a \$1,500 maximum SPIF payout per order, for all sales listed above, regardless of total quantities sold on the order.

All eligible product sales must include 1 or 3 years ENTERPRISE maintenance, in order to qualify for SPIFs listed.



See Official CA Recovery Management "12 x 12: Back to Basics" Program Rules for complete details, terms and conditions.  
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