There is a growing demand for law enforcement and public safety agencies to respond faster with the latest information available. This demand is driving the need for improved communication and collaboration within and between public safety and justice individuals, departments, and agencies.

Face to face is the most effective means of communication, but with people being distributed around a city, country, or state, this approach isn’t always practical. The next-best means is communicating via video or telepresence, in which case geographically dispersed individuals or groups can still connect face to face using a smart device.
Cisco and CDW-G Public Safety Collaboration Cloud

Cisco and CDW-G have teamed up to develop a turnkey offering for law enforcement and other public safety agencies to easily acquire, deploy, and communicate using video and telepresence technologies—a public safety collaboration cloud that can be used for point-to-point or multipoint video calls.

This collaboration cloud can connect any standards-based video endpoint, so individuals can access a centralized directory to quickly communicate and collaborate with anyone on the collaboration cloud. Now, law enforcement personnel can easily communicate within their own department or with other state or federal agencies. This allows members and their partners to respond more effectively in real time as incidences occur or work together on inter-department or interagency task forces.

The video collaboration cloud can be used for meetings with attorneys, judges, or correctional facilities. Conference rooms can also be added for remote training programs and planning sessions. The collaboration cloud enables communication using smartphones, tablets, laptops, personal telepresence units, or Cisco TelePresence® conference rooms.

By centralizing the management and support of the video services, agencies can eliminate separate hardware and software costs and reduce or eliminate the burden on IT resources. The service is provided to public safety associations and its members as a bundled package under an annual subscription fee. Members can select from numerous types of video units (in addition to soft client options for smartphones, tablets, and laptops). The association has leveraged its buying power to negotiate competitive rates for its members, and members can tailor service bundles that meet their requirements. This bundled packaging and centralized management of the service results in an affordable investment that can be funded using asset seizure, JAG Grants, and more.

Cisco and CDW-G Collaboration Cloud Can Help:
- Streamline live video from individuals or patrol vehicles
- Reduce law enforcement personnel travel time
- Manage the safety risks associated with transporting prisoners to courtrooms while reducing the cost
- Enable public defenders to interact with clients and inmates from their offices
- Control the contact between suspects and victims
- Enhance training and other services to community groups, schools, and universities
- Facilitate remote probation reporting
- Provide telehealth or telepsychiatry to correctional facilities
- Establish video communication between agencies (Border Patrol and DEA, for example)

Improve Overall Effectiveness with Us

With the public safety collaboration cloud from Cisco and CDW-G, law enforcement can dramatically improve the timeliness and effectiveness of communication and collaboration within and between departments as well as with other partner organizations to serve and protect the public. By leveraging the power of your association and adding to your existing Internet connections, you can create video collaboration capabilities without incurring expensive upfront costs or committing to high purchase volumes.

To learn more about the Public Safety and Justice Portal contact your CDW-G account manager at publicsafety@cdwg.com.

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