



Mission Critical Wireless Performs Mobile Device Management Install and Enhances Houston Texans' Network

The Houston Texans joined the National Football League (NFL) in 2002 as a member of the American Football Conference (AFC) South Division. Led by head coach, Gary Kubiak, the team clinched its first AFC South title during the 2011 season, finishing 10-6.

The Houston Texans used a traditional approach issuing BlackBerrys to staff using the BlackBerry Enterprise Server (BES) to manage and secure them. However, beginning in 2011, the IT team decided to start preparing themselves for the new opportunities and benefits that smartphone and tablet use would bring them.

Implementing a Mobile Device Management (MDM) platform would prepare the Texans to transition to using these devices as playbooks where players would have instant access to the team's latest plays. In addition, players would have the capability to watch video on their tablet devices anytime and anywhere while IT would be able to lock down devices when necessary and ensure the security of the data on them. Also, a new MDM platform would prepare the IT team if they ever wanted to launch a Bring Your Own Device (BYOD) program. After reviewing the possibilities and security considerations, the Houston Texans decided to install an MDM platform.

Having made the decision, the Houston Texans reached out to their long term partner, CDW, for an Enterprise Mobility Management solution. The Texans had done some research of their own on vendors and shared the results with CDW. CDW analyzed the platforms and concluded that the MobileIron MDM platform would best suit the Houston Texan's network environment.

Once the MobileIron platform was chosen, CDW engaged Mission Critical Wireless (MCW), the only partner approved to complete installs on behalf of MobileIron for CDW clients. MCW worked with the Houston Texans to make sure they thoroughly understood the process, going through each aspect of the installation in detail to ensure the Texans were fully prepared. "The Mobility Solutions Engineer that MCW provided took time to explain the installation and best practices no matter how long it took. Overall, she was very patient and a pleasure to work with", commented an IT team employee.

The Houston Texans now have the basic structure to take advantage of smartphone and tablet functions in a secure network. Employees are pleased to be able to choose the smartphone they prefer from various Android devices and iPhones. In addition, the team saw an increase in the number of users who doubled their usage of the device. They engaged at length with the playbook content and took full advantage of the device's efficiency and access to data. "I would recommend MCW and MobileIron for any NFL team looking to integrate a MDM platform".

