

# Hosting and Managed Services — PCI Compliance



CDW's Hosting and Managed Services Practice has received a clean Payment Card Industry Data Security Standard (PCI DSS) Report on Compliance, which shows that we are compliant with the PCI DSS standard.

Our clean PCI DSS Report on Compliance (ROC) validates our ability to provide PCI compliant services to organizations that store, process and transmit credit card information.

The PCI Data Security Standard was developed by the major credit card companies to regulate and audit organizations who process credit card payments. The standard proactively addresses credit card fraud, hacking and various other security issues.

The current version of the standard specifies 12 requirements for compliance, organized into six groups, or control objectives. The following sections describe the requirements for compliance in more detail.

## Build and maintain a secure network

- Requirement 1: Install and maintain a firewall configuration to protect cardholder data
- Requirement 2: Do not use vendor-supplied defaults for system passwords and other security parameters

## Protect cardholder data

- Requirement 3: Protect stored cardholder data
- Requirement 4: Encrypt transmission of cardholder data across open, public networks

## Maintain a vulnerability management program

- Requirement 5: Use and regularly update antivirus software
- Requirement 6: Develop and maintain secure systems and applications

## Implement strong access control measures

- Requirement 7: Restrict access to cardholder data by business need-to-know
- Requirement 8: Assign a unique ID to each person with computer access
- Requirement 9: Restrict physical access to cardholder data

## Regularly monitor and test networks

- Requirement 10: Track and monitor all access to network resources and cardholder data
- Requirement 11: Regularly test security systems and processes

## Maintain an information security policy

- Requirement 12: Maintain a policy that addresses information security

A company processing, storing, or transmitting credit card numbers must be PCI DSS compliant or risk losing the ability to process credit card payments or, in the case of security breaches, incur large fines and additional liabilities.

The PCI DSS specifically states that hosting and managed services providers providing support for E-commerce and other systems that process, store or transmit credit card data must be PCI compliant as well. Our PCI ROC addresses our facilities hosting and both onsite and remote managed services offerings.

CDW is one of the few hosting and managed services providers with this qualification. Our PCI compliance illustrates our dedication to providing our customers with a secure means of processing and storing sensitive financial information.

Contact your local CDW account manager for more information.