



The Barracuda Message Archiver is designed to index and preserve emails and instant messages in an effort to help you:

- Satisfy internal and external discovery requests (SOX, HIPAA, GLB, SEC and FRCP)
- Optimize the operation of the email environment – save space with Exchange Stubbing
- Ensure high availability and backup for emails for disaster recovery

Energize Updates

The Energize Updates subscription provides Barracuda Networks products with security updates for protection against the latest Internet threats, delivers firmware updates, and includes basic support via email and phone. For the Barracuda Message Archiver, the required Energize Updates subscription delivers:

1. **Updated policy definitions** The Barracuda Message Archiver features pre-built policies to assist in achieving compliance. Policy definitions are constantly updated and downloaded to the Barracuda Message Archiver as part of the Energize Updates subscription. Policies include:
 - Foul Language: Offensive language in emails and IM
 - Personal Information: Personally Identifiable Information like drivers licenses etc.
 - Personal Email: Email for personal reasons as opposed to business needs
2. **Updated document definitions** The Barracuda Message Archiver indexes content from within commonly used file formats, allowing in-depth search of attachments. When new file formats are introduced or older file formats are changed, the document definitions are updated via Energize Updates to ensure your Barracuda Message Archiver continues indexing these new file formats.
3. **Updated virus definitions** Leveraging the same technology used by the award-winning Barracuda Spam Firewall, the Barracuda Message Archiver protects archived emails against malware by scanning for viruses as emails are exported.

Instant Replacement

The Instant Replacement subscription provides an extended warranty, ensures a replacement is shipped the next business day upon notification of a failed unit, assists with data migration to new unit and provides a RAID hard disk replacement if needed. Instant Replacement also includes enhanced technical support with extended phone service 24x7. An active Energize Updates subscription is required to purchase Instant Replacement to ensure the best customer experience.

Premium Support

The Premium Support subscription is designed for enterprise customers with a Barracuda Networks product model 6xx and above. Premium Support offers the highest level of 24x7 technical support for mission critical environments. Barracuda Networks' dedicated and highly-trained technical support team proactively works to understand customers' support requirements and ensures the solutions achieve desired goals.