

# CDW Content Management specialist profile



The Right Technology. Right Away.™

## Steve Crump, Enterprise Content Management Specialist

Steve has been a CDW specialist since January 2005 and brings eight years total experience in designing paperless environments and content management solutions to the CDW account management team. He has also earned CDIA+ certification from CompTIA and ECM-P certification from AIIM. Steve will help you develop document, content and digital asset management solutions to improve business process automation, customer inquiry response times, cut paper storage and postage costs and empower your company to meet compliance standards for retaining records.



### Certifications

#### CompTIA CDIA+, 2001

The CompTIA Certified Document Imaging Architect (CDIA+) credential validates the knowledge of professionals who deliver document imaging solutions. It is a vendor-neutral certification that proves expertise in the technologies and best practices used to plan, design and specify a document imaging, management system. The industry recognizes CompTIA CDIA+ certification as a consistent, objective way to evaluate imaging industry professionals.

#### AIIM Enterprise Content Management Practitioner (ECM-P), 2007

Established for over 60 years, AIIM is the leading international organization focused on helping users to understand the challenges associated with managing documents, records, content and business processes.

### Areas of Focus

- Document scanning
- Image Capture/OCR
- Batch processing and indexing
- Document archiving
- Workflow and Document routing
- Scanning services and Backfile conversion
- Application integration
- EMR (backoffice integration)
- Compliance/Records management
- Digital asset management
- Forms processing
- Business process automation

### Specializing in document access, workflow and image-enabling line of business applications in:

- Accounts payable/Accounts receivable
- Human resources
- Shipping/Receiving
- Records room
- Claims management
- Financial services
- Customer service
- Order processing

### Ask about the customers I've helped in the following vertical industries:

- Manufacturing
- Healthcare
- Government/Education
- Corporate/Financial
- Banking
- Real Estate/Mortgage
- Retail
- Legal



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