



CDW Service Center Waiver Form

The Service Center Waiver Form is a standardized legal document that is to be signed and dated by the customer when a computer is dropped off for service. The purpose for this document is to protect not only the customer, but CDW and it's subsidiaries as well.

I fully understand that I, the owner of this computer, have backed up all information on the hard disk in which I want to preserve. I also understand that CDW is not responsible for any lost data, and waive any legal action against this company.

I understand that the data on this computer is not the responsibility of CDW, and may be lost during the repair process without my prior knowledge.

Initial here _____

I understand that CDW is not responsible for items not claimed within 90 calendar days of the third notification attempt. I also understand that CDW will place a mechanics lean to cover any cost incurred to CDW after said period of time.

Initial here _____

I understand that there is a minimum charge of a \$45.00 bench fee for all out of warranty work performed by CDW. This is in addition to any other parts and labor charges.

Initial here _____

The following items and accessories were received by CDW: *(check all that apply)*

Model: _____ Tracking #: _____ Serial #: _____

OS Login: _____ OS Password: _____ Power On Password: _____

Laptop Computer

Desktop Computer

Keyboard and Mouse

AC Adaptor

AC Power Cord

Battery

Restore / Software (# of CD's received): _____ Other: _____

Miscellaneous Notes: _____

By signing below, I agree to the terms and conditions stated above.

Customer's Signature: _____ RMA CoWorker Signature: _____

Date: _____ / _____ / _____

RMA#: _____ Account #: _____ Phone #: _____